



Neuadd y Sir / County Hall, Llandrindod, Powys, LD1 5LG

QUESTIONS AT ANY TIME TO HEADS OF SERVICE

Question From:	County Councillor Amanda Jenner
Subject:	Recycling/waste collection problems
Question To:	Head of Highways, Transport and Recycling

Question:

Thank you to the Cabinet member for her ongoing responses to my questions regarding the recycling workforce.

With regard to the management of the ongoing recycling/waste collection problems, please could you respond to the following:

Do the recycling workforce teams have specific targets that they are expected to meet in terms of recycling/waste collections being made to households on time? If so, how is this data captured and reported up to team leaders and directors?

Is there also a formal requirement for managers to then provide senior managers/directors with details of when services/collections were not met, through exception reporting, giving details of the actions they are taking to rectify missed collections?